

CNet Training Commercial Terms & Conditions

1. These are the terms on which CNet agree to accept the booking specified. They represent the entire agreement between you and CNet and by signing the course application form or submitting an official purchase order you accept these terms and agree that any terms and conditions that you may supply or have supplied to CNet will not apply.
2. Telephone bookings will be noted but will not be deemed to be binding on CNet, CNet may resell the place until we have confirmed receipt of written confirmation. Written confirmation can only be accepted by CNet in the form of an official purchase order or a £100 booking fee and an original course application form, duly signed and returned within five (5) working days. CNet may, at its discretion, extend this period.
3. CNet will, on receipt of an official purchase order or a completed and signed course application form with booking fee (the booking fee is non-refundable), issue an invoice, which must be paid in full 28 days prior to course commencement. Should you wish to cancel the booking please notify CNet in writing. For cancellations received between 14 and 28 days before the course commencement date, 50% of the course fee will be refunded. No refund can be given and the full course fee remains payable in respect of cancellations received by CNet within fourteen (14) days of course commencement or in the event of non-attendance. For course date rescheduling requests received 28 days or more before the course date, no charge will be made. For rescheduling requests received between 14 and 28 days before the course commencement date, 50% of the course fee will be charged. For requests to reschedule received less than 14 days before the course commencement date there will be no refund of the course fee. Should you wish to send a substitute attendee you may do so, but please give as much notice as you can.
4. CNet's advertised prices are subject to change at any time. Details of up to date prices are available from CNet. CNet may increase the price of an accepted booking by giving you notice in writing of the increase. The notice will specify that you may, within 30 days of receipt of the notice, give us a further notice cancelling the booking. All payments made will then be refunded in full and neither party will have any further liability to the other in respect of the booking. If counter notice is not given the increased fee will become due in full.
5. We reserve the right to vary the location and / or the designated speaker at any course, but will ensure that alternatives are suitable for the purpose.
6. In the event that CNet has to cancel a course for insufficient attendance or circumstance beyond their reasonable control notice will be given and CNet will, in full settlement of its liability to you, refund all payments made in full.
7. All course material, documentation, course handouts and similar items are subject to copyright owned by CNet and may not be reproduced in full or in part without the prior written consent of CNet. Should Customers require further copies of such documentation for colleagues or attendees they should contact CNet who may be prepared to sell such copies to them, for a further fee.
8. The names and details of attendees on all courses are confidential and you agree not to release such details concerning other attendees to any third party.
9. Reasonable care has been taken to ensure that written material available at courses and the content of presentations, is correct as at the date stated in the written material. They take no account of updates in law or practice beyond that date. Written material should not be relied upon except by those who have attended a CNet course and should be read in conjunction with the instruction given at that course. CNet's total liability for any claim arising from any inaccuracy or omission in the material or the presentation shall never exceed £1,000,000 but CNet accepts no liability for consequential loss.
10. You are responsible for yourself and your attendees whilst at CNet, the course location or in accommodation provided by CNet. You will indemnify CNet in full against any loss or damage cost or claim incurred by CNet as a result of your or their behaviour, acts or omissions. Any attendees who behave in a manner deemed by CNet to be disruptive to the course or to other students may be excluded from the course and no refund of fees will be made.
11. CNet accepts no liability for personal effects, motor vehicles or other items brought on to any such premises by you or your attendees and you will indemnify CNet against any claim which may be made against CNet for their loss or damage.
12. Save as provided in conditions 9 and 11 and claims for death or personal injury caused by its negligence, CNet accepts no liability for any claims howsoever caused including loss arising from the negligence of CNet and its agents and employees.

PAYMENT TERMS

As stated above confirmation of a provisional booking comprises of an official purchase order or an original signed course application form with a £100 booking fee. The balance of the course fee is payable in full no later than twenty-eight (28) days before the course commencement date.

Payment can be made by any of the following methods: Credit Card / Switch / Cash / Cheque / Postal Order / BACS.

Cheques should be made payable to 'CNet Training Services Ltd' and have the student name, course title and course date clearly written on the reverse. An issue number is required with Switch payments. Bank details for BACS payments can be obtained from CNet.

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CNet Training, Park Farm Business Centre,
Fornham Saint Genevieve, Bury St Edmunds,
Suffolk, IP28 6TS, England.
reg No. 3233910 Vat GB 676 7804 83